## **Exhibit A Continued**

## **COVERED PRODUCTS, SUPPORT OPTIONS AND PRICING**

MAINTENANCE AND SUPPORT AGREEMENT 525 TERM: 07/01/19-06/30/20

#### **Optional Services Available:**

24X7 Technical Support
Professional Services Upgrades\*
Hardware Refresh\*
Professional Services Consultation

Hardware Refresh\*
Professional Services Consultation
Professional Services Training
\*Require Multi-year Agreement

Users Conference Advance Purchase\*\*
On-site Support Dedicated Resource
GeoFile Services

Time and Materials Lifecycle Services\*

USERS CONFERENCE ADVANCE PURCHASE OPTION							
Users Conference Attendance	Year		Attendees	Qty	Fees		
			Standard Attendance <sup>1</sup>				
			Registration Only				

### Standard Attendance Fees Includes the following:

- Registration fee
- Round trip travel for event (booked by Motorola)
- Hotel accommodations (booked by Customer Agency per Motorola website instructions)
- Ground Transportation (booked by Motorola)
- Daily meal allowance<sup>2</sup>

# OPTIONAL SUPPORT SERVICES

Service	Description	Qty	Term Fees
Service Level	24x7 Technical Support	1	Included
	Т	OTAL	Included

<sup>&</sup>lt;sup>1</sup> Standard Attendance includes above accommodations for the regular conference days. Any offer for pre-training outside of the standard conference days is not included in this offer. Customers who wish to attend pre-conference training may do so at their own lodging and food expense. Adjustment to travel dates and times to attend pre-conference training is allowed

conference training is allowed <sup>2</sup> Daily meal allowance is determined by Motorola based on published guidelines. In no event will the amount provided exceed attendee's applicable Agency rules regarding meal expenses, provided the attendee or his/her agency notifies Motorola in advance of the conference of any restrictions, prohibitions or limitations that apply.