

Minimum skills required:

Client needs to have a basic understanding of the Microsoft® Word™ software. An understanding of forms merge (mail merge) functionality is desirable, but not required.

Enterprise Custom Reports (ECR)

In addition to a large quantity of standard reports that exist natively within Odyssey, Tyler has created a custom report builder package which utilizes SQL Server Reporting Services. This component is referred to as Enterprise Custom Reporting (ECR). ECR has an intuitive user interface that allows trained users to create reports directly from the Odyssey database.

Tyler will provide a single ECR training class to Client and its designated attendees during implementation. The following are prerequisite skill sets for attendees of the ECR training:

Standard Class: Two-day course with Report Builder.

- Basic Understanding of Odyssey and business processes
- Basic understanding of report writing – like a basic understanding of Excel and using Excel Formulas

Advanced: Two-day class with Report Builder* and, a third day to cover database schema.

- Working knowledge of SQL ability to create SQL Scripts using JOIN and Cross Apply

*Standard and Advanced classes may use the same two-day Standard course, with a third day designated to the Advanced material.

Infrastructure, Configuration Sprint & Business Process Activity Highlights

<i>Activities</i>	<ul style="list-style-type: none"> ❖ Deploy Odyssey server software in the SaaS or On-Premise environment ❖ Complete the configuration questionnaire ❖ Review the configuration plan ❖ Update standard Odyssey Configuration with local codes ❖ Configure Odyssey user accounts, rights, and roles 	
<i>Objectives</i>	<ul style="list-style-type: none"> ❖ Complete any local configuration ❖ Establish proper levels of security and system access 	
<i>Participants</i>	Tyler	Client
	<ul style="list-style-type: none"> ❖ Project Manager ❖ Implementation Consultants ❖ Technical Services 	<ul style="list-style-type: none"> ❖ Functional Project Manager ❖ Subject Matter Experts ❖ Technical Experts
<i>Milestones</i>	Item	Description