

<i>Participants</i>	Tyler	Client
	Project Manager Implementation Consultants Trainers	Project Manager Subject Matter Experts End Users
<i>Training Schedule</i>	Training to occur between Monday to Friday, between 8am and 5pm*. The exact schedule to be jointly determined between Tyler and the Client project teams *For on-site training, Tyler trainers will travel to the training location on Monday morning and depart on Friday afternoon. The training schedule will be adjusted to reflect the travel schedule of the Tyler trainer.	
<i>Milestones</i>	Item	Description
	6.1 Training Plan Delivered 6.2 Training Complete	6.1 Delivery of the approved training plan and schedule. 6.1 Completion of the end user training activities.

7. Go-Live!

Immediately following the end user training, the system is fully launched at a go-live event. The system will have been thoroughly tested, the Client users will have been trained, and the system will be deemed ready for production use. Tyler and the Client will carefully plan the Go-Live activity in advance, ensuring that a successful transition plan is in place. Tyler will provide remote go-live issue reporting and resolution assistance to help guide the go-live activities for a period of approximately **two weeks**. **Note: This activity must also be coordinated with the Lowndes County Sheriff's Office and Lowndes County Courts to ensure any system down time is known and planned for.**

Go-Live Activity Highlights

<i>Activities</i>	<ul style="list-style-type: none"> ❖ Go-Live planning and communication ❖ Attorney Manager enabled for Production use ❖ On-Site and Remote go-live issue reporting and resolution assistance 	
<i>Objectives</i>	<ul style="list-style-type: none"> ❖ Ensure proper procedures have been established for go-live issue reporting and resolution ❖ Complete transition to Odyssey system usage 	
<i>Participants</i>	Tyler	Client
	<ul style="list-style-type: none"> ❖ Project Manager ❖ Implementation 	<ul style="list-style-type: none"> ❖ Project Manager ❖ Subject Matter Experts