

Milestones

Item	Description
8.1 Project Closeout Report 8.2 Transition to Support	8.1 Completed report indicating all project deliverables and milestones have been completed and no material project issues remain 8.2 Completed support transition process signaling the completion of the implementation.

Project Assumptions

This proposal includes the following set of assumptions:

- This will be a **single** phased project, delivered in approximately **6** months.
- Project Management and implementation services will be provided by Tyler for the duration of the project.
- Business Procedures are standardized with limited deviation for logistical considerations only
- Data Conversion services are excluded from scope.
- End User Training will be conducted through a mix of Tyler trainers (remote and in-person), training videos, self-paced e-learning through Tyler's Learning Management System (Tyler University).
- During the initiation phases when SME training is conducted, Tyler will host a maximum of 10 SMEs per training session.
 - Time has been budgeted for one group of SMEs only. Additional SMEs can be trained by Client SME staff, or additional time can be purchased from Tyler.
- Tyler will provide on-site and remote go-live assistance
- For the configuration activities, Tyler will complete the configuration with assistance requested as needed from the Client SMEs. Configuration activities may be conducted remotely