Introduction, Executive Summary and Deployment Strategy

This Statement of Work (SOW) presents the phases, tasks, and activities that Tyler will execute for Client to implement the Tyler Corrections (Odyssey) software solution.

Introduction

This project encompasses the deployment of the Tyler Corrections software solution for the Lowndes County Sheriff's Office (County). Tyler brings a depth of experience to each implementation that is unmatched and will utilize this experience to successfully complete this project alongside the Client team.

When the implementation has concluded, Tyler's Support and Client Success organizations will continue to partner with Client to ensure that Continuous Improvement initiatives that Client desires can be completed, and that the software is kept current with a release upgrade management plan. Tyler's licensing approach is built upon an evergreen concept, which introduces new features and functions into the product that our customers can consume and utilize without paying for costly license upgrades. Tyler fully embraces the "customer for life" mentality, and we look forward to having Client join the Tyler family.

Scope

The Odyssey application(s) will be installed for Client, utilizing the existing Odyssey Case Manager infrastructure in use by the Lowndes County Courts. Tyler anticipates a project of this type to be completed in a single phase for a duration of approximately six months.

The following table defines the scope of each major project activity. Any areas not specifically identified as "in scope" are assumed to be "out of scope". Detailed timelines with dependencies and milestones will be provided in the project schedule

All products and services not specifically listed are considered OUT OF SCOPE

Software	Services

• Tyler Corrections – Enterprise
   o Standard Tyler Corrections Configuration & Business Process*
   o Mug shots
   o Biometrics
	• Project Management
	• Configuration and Business Process Implementation
	• Solution Testing Assistance
	• Application Training
	• Go-Live Support

Appendix A includes the list of standard features that are available and will be installed.	
Data Conversion services are out of scope	

Future Amendments to the Agreement executed for additional licensed software after this Amendment will be considered out of scope for this phase and will be managed as a subsequent phase.

Executive Summary

This project will contain the following tasks and activities:

- Installation of the Tyler Corrections software
- Business Process review and documentation. Tyler will review the standard Odyssey business processes with the Client as a preliminary activity. This allows the Client team to see the solution from beginning to end.

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