

6. Rationale for choosing BMP and setting measurable goal(s): Public receipt of complaints is an important component of an effective IDDE program that insures the tracing and elimination of Illicit discharges and connections.
7. How you will determine whether this BMP is effective in reducing pollution to stormwater in accordance with Part 5.1.4 of the Permit: By documenting all IDDE complaints responses with a tracking report will show the number of incidences, the status and resolution of every complaint that's brought to the county's attention as it pertains to illicit discharge/connections.