REPAIRS

Items of repair that are identified during routine maintenance inspections are scheduled based upon priority. Should the tank owner experience a needed repair in the interim, the owner can contact your account manager and the repair will be scheduled. Routine maintenance repairs will be scheduled as quickly as possible. Crucial or emergency repairs are scheduled at once. Offensive graffiti is treated as an emergency repair and is attended to at once.

ACCOUNT MANAGER

Your account manager is Sheldon Shelton. Sheldon has vast knowledge and experience in the industry. His experience ranges from a helper on a washout crew to senior executive positions and part owner of the company. Sheldon is the 4th generation in his family that has been involved in the water tank maintenance business and has personally climbed and inspected over 2,000 water tanks in his lifetime. Sheldon's office is located in Perry, GA.

SUBCONTRACTOR

Dixie Painting & Sandblasting, Inc. has been in the water tank rehabilitation industry for more than 28 years. Our company has more than 85 years combined water tank experience completing projects of all sizes and capacity. We strive to provide our customers with the highest quality workmanship to ensure all projects meet and exceed industry standards. We pride ourselves on completing all projects our company has undertaken without dispute or discrepancy. Over the years we have completed projects of all sizes from a few thousand dollars to multi-million dollar contracts, with the same dedication to quality work and customer satisfaction.

LAWSUITS / LITIGATIONS / DEFAULTS

American Tank has never been involved in any kind of lawsuits or litigations and has never defaulted on any contract. American Tank has also never been cited for any safety violations.

CURRENT WORKLOAD

American Tank Maintenance currently has 10 paint crews and 3 washout crews running full time. We are very flexible with our current workload and crews to complete the work required in this RFP on a timely basis. We will work with Lowndes County officials to schedule times for the renovations that meet your needs.

SAFETY VIOLATIONS

American Tank Maintenance takes safety very seriously and we have never been cited for any safety violations. An outline of our extensive safety program has been attached to this response.