Executive Order 13166, titled *Improving Access to Services for Persons with Limited English Proficiency*, indicates that differing treatment based upon a person's inability to speak, read, write or understand English is a type of national origin discrimination. It directs each agency to publish guidance for its respective recipients clarifying their obligation to ensure that such discrimination does not take place. This order applies to all state and local agencies which receive Federal funds, including Lowndes County.

Lowndes County has developed this Language Access Plan to help identify reasonable steps for providing language assistance to persons with Limited English Proficiency (LEP) who wish to access services provided through Federal or State programs. As defined by Executive Order 13166, LEP persons are those who do not speak English as their primary language and have limited ability to read, speak, write or understand English. This plan outlines how to identify a person who may need language assistance, the ways in which assistance may be provided, staff training that may be required, and how to notify LEP persons that assistance is available.

In order to prepare this plan, Lowndes County used a four-factor LEP analysis which considers the following factors:

- 1. The number or proportion of LEP persons eligible to be served or likely to be encountered by Lowndes County programs, activities or services;
- 2. The frequency with which LEP persons come in contact with Lowndes County programs, activities or services;
- 3. The nature and importance of Lowndes County's programs, activities or services provided by Lowndes County to the LEP population; and
- 4. The resources available to Lowndes County and overall cost to provide LEP assistance.

SAFE HARBORS

In accordance with Safe Harbors for LEP, Lowndes County will translate written documents for groups that are at least 5% of the population eligible (and more than 50 persons) or 1,000 persons, whichever is less. If there are fewer than 50 persons in a language group that reaches the 5% trigger above, Lowndes County will not translate the vital written materials, but provides written notice in the primary language of the LEP group of the right to receive competent oral interpretation of those written materials, free of cost.

The size of the language group determines the recommended provision for written language assistance.

Size of Language Group	Recommended Provision of Written
	Language Assistance
1,000 or more in the eligible population	Translated vital documents
More than 5% of the eligible population or	Translated vital documents
beneficiaries and more than 50 in number	
More than 5% of the eligible population or	Translated written notice of right to receive
beneficiaries and 50 or less in number	free oral interpretation of documents.
5% or less of the eligible population or	No written translation is required.
beneficiaries and less than 1,000 in number	_