

includes the collection of a subscriber's bulky items at curbside, the franchisee shall collect such bulky items at curbside on a collection day designated by the franchisee at least one (1) time every other week based upon the subscriber's requesting the franchisee by telephone to collect such bulky items at least two (2) business days prior to the designated collection day, provided however, the franchisee shall not be obligated to collect more than five (5) cubic yards of bulky items from the subscriber's premises at a single collection day. If a franchisee's basic service includes the collection of a subscriber's bulky items at a collection center or centers, the franchisee may upon request of a subscriber collect the subscriber's bulky items at curbside as an additional service.

Each subscriber from whom a franchisee collects bulky items at curbside shall place only such subscriber's bulky items at curbside by 6:00 a.m. on the collection day designated by his or her franchisee. A franchisee which collects bulky items at curbside shall not be obligated to collect more than five (5) cubic yards of bulky items at curbside from a subscriber's premises at a single collection day. A franchisee shall not be required to collect motor vehicles or trailers as part of its residential solid waste collection services either at a collection center or centers or at curbside.

(d) A franchisee's basic service shall include the collection of a subscriber's yard waste either (a) at a collection center or centers or (b) at curbside. If a franchisee's basic service includes the collection of a subscriber's yard waste at curbside, the franchisee shall collect such yard waste at curbside on a collection day designated by the franchisee at least one (1) time every other week. If a franchisee's basic service includes the collection of a subscriber's yard waste at a collection center or centers, the franchisee may upon request of a subscriber collect the subscriber's yard waste at curbside as an additional service.

Each subscriber shall ensure that his or her yard trash is free of non-inert material such as paper, metal, plastics, and glass. Trees, limbs, and stumps included in the yard trash shall not exceed six (6) inches in diameter or four (4) feet in length. Grass clippings, leaves, pine straw, and small shrubbery trimmings to be collected at curbside or at a collection center which may reasonably be placed in bags designed and intended for yard waste or in such other containers acceptable to a franchisee shall be placed in such bags or other containers. Other yard trash to be collected at curbside which cannot reasonably be placed in such bags or other containers shall be neatly piled at curbside. Other yard trash delivered at a collection center which cannot reasonably be placed in such bags or other containers shall be delivered at the collection center in a manner reasonably requested by the franchisee. All yard trash to be collected at curbside shall be placed at curbside by 6:00 a.m. on the collection day designated by the franchisee.

(e) Each subscriber shall remove his or her solid waste cart and any recycling container from the curbside by 11: 00 p.m. on the subscriber's collection day; provided however, if a franchisee fails to collect the items from a subscriber's solid waste cart and/or recycling container, as the case may be, on the regularly scheduled day of collection, said time limits shall not apply for that regularly scheduled day of collection. However, in no event shall a solid waste cart or recycling container be left at curbside later than 11:00 p.m. on the third day after the regularly scheduled day of collection which was missed.

(f) A franchisee shall provide back-door pick-up of residential garbage from each of its subscribers who is because of injury or infirmity unable to place his or her solid waste cart at curbside provided no other resident of the subscriber's residential premise is able to place the subscriber's solid waste cart at curbside. If a franchisee collects residential recycling materials at curbside, the franchisee shall provide back-door pick-up of a subscriber's residential recycling